

GENERAL TERMS AND CONDITIONS FOR GOLD LOAN সোনৰ ঋণৰ সাধাৰণ চৰ্ত আৰু নিয়মাৱলী

Annexure - I

- 1. The loan is granted against the pledge of gold ornaments, subject to valuation and verification.
- 2. The borrower must provide valid identity and address proof as per KYC norms.
- The loan tenure and EMI structure will be communicated at the time of loan disbursement.
- 4. The interest rate applicable on the loan will be determined by the company and is subject to change.
- 5. The borrower shall pay EMIs on or before the due date every month.
- Late EMI payments shall attract a penalty of 1% per day of the overdue amount.
- 7. If three consecutive EMIs remain unpaid, the pledged gold shall be subject to **auction** as per company policy.
- 8. The fine amount accrued will be added to the actual EMI after 30 days of non-payment.
- 9. Subsequent penalties will be applicable on the **total** outstanding amount (actual EMI + fine EMI).
- Carrying fake or illegal gold, whether intentionally or unintentionally, is strictly prohibited and shall lead to legal action.
- 11. The company does not process EMI payments through **e-mandate or NACH**; the borrower must make payments manually.
- 12. **Pre-closure charges** apply if the loan is closed before three months, charged at **1.5% of the outstanding loan amount plus GST.**
- 13. Any part payment will be treated as an **overdue EMI** and will not be adjusted separately.
- 14. At the time of loan closure, the borrower must clear all dues, including principal, interest, and penalties.
- 15. The pledged gold shall be returned only upon full repayment of the outstanding loan amount.
- 16. Gold valuation is based on the purity and weight of the ornaments as assessed by the company.
- 17. The borrower is responsible for verifying the weight and purity assessment before pledging.
- 18. The loan-to-value (LTV) ratio shall not exceed the limit prescribed by the **Reserve Bank of India (RBI).**
- 19. The company has the right to revise interest rates, penalties, or other charges, subject to 7 days prior intimation.
- 20. The borrower must keep the company informed of any change in contact details or address.
- 21. The company shall have the right to retain the pledged gold in case of default beyond the stipulated period.
- The borrower shall not claim any compensation or damage for loss due to seizure or auction of pledged gold.
- 23. The company shall not be liable for any depreciation in the value of pledged gold during the loan tenure.
- 24. Any dispute arising from the loan agreement shall be resolved as per **Indian legal jurisdiction.**
- 25. The borrower shall not pledge the same gold elsewhere or attempt to fraudulently reclaim the pledged asset.
- 26. The company reserves the right to refuse or recall the loan at its sole discretion.
- 27. In the event of legal proceedings, the company shall recover legal costs from the borrower.
- 28. Borrowers are advised to insure their gold for added security, though it is stored safely by the company.

- 29. The borrower must acknowledge receipt of loan terms before disbursement.
- 30. EMI payments must be made in company-approved modes (cash, bank transfer, UPI, or other digital payments).
- 31. Any cheques dishonor will attract penalties as per **Negotiable Instruments Act, 1881.**
- 32. Interest on the loan is calculated on monthly flat basis.
- 33. The company reserves the right to conduct random checks on pledged gold.
- 34. Borrowers must provide consent for data sharing with credit bureaus as per RBI guidelines.
- 35. Loan defaulters will be reported to credit bureaus, affecting future borrowing capacity.
- 36. The pledged gold shall not be melted, reshaped, or tampered with until full repayment.
- 37. Borrowers cannot demand specific storage conditions for their pledged gold.
- 38. The company does not guarantee the safety of pledged gold in case of natural disasters.
- 39. The borrower shall indemnify the company against any claims arising from loan default.
- 40. Loan renewals shall be at the discretion of the company and subject to repayment history.
- 41. The borrower acknowledges that gold weight and purity may vary due to environmental factors.
- 42. The company is not responsible for sentimental or historical value associated with pledged gold.
- 43. Borrowers shall not hold the company accountable for regulatory changes affecting loan terms.
- 44. The borrower shall receive reminders via SMS, call, or email for EMI payments but must ensure timely payments.
- 45. Gold pledged must be free from any existing encumbrances, and borrowers must declare the same.
- 46. The company reserves the right to modify these terms in compliance with regulatory requirements.
- 47. Borrowers must comply with any additional RBI or government regulations applicable during the loan tenure
- 48. In case of the borrower's demise, legal heirs must settle the loan before claiming the pledged gold.
- 49. Loan agreements are **non-transferable** and cannot be assigned to third parties.
- 50. In case of the borrower's demise, **legal heirs must provide valid proof of relationship and identity** to claim the pledged gold.
- 51. Legal heirs must settle all outstanding dues, including principal, interest, and penalties, before claiming the pledged gold.
- 52. By availing of the loan, the borrower agrees to abide by these terms and conditions in full.

Signature of Borrower Date